



2026 Quantifind Customer Advisory Board

MARCH 10, 2026

Event Overview

Financial institutions are entering a new era of risk management. Expanding regulatory expectations, evolving threats, and increasingly complex global financial networks are forcing compliance organizations to rethink how risk is detected, evaluated, and acted upon.

On March 10, 2026, Quantifind convened senior leaders from financial institutions, government agencies, and technology partners for its annual Customer Advisory Board (CAB) meeting in New York City.

One of the recurrent themes of the sessions was **agentic AI and its potential to transform risk operations across people, process, and technology**. Through executive presentations, panel discussions, and interactive workshops, participants explored how agentic systems can help institutions move beyond traditional alert-driven workflows toward **policy-driven risk execution at scale while maintaining governance, transparency, and human oversight**.

This report summarizes the key insights and themes from the day's discussions.

Vision for AI in Risk Management

SPEAKER Ari Tuchman, CEO and Co-Founder (Quantifind)

Ari Tuchman opened the CAB meeting by framing how **human reasoning and AI-driven analytics must work together** to address increasingly complex financial crime risks.

Drawing on the philosophical concepts of deductive and inductive reasoning, he explained that AI excels at identifying patterns across massive datasets, while humans remain essential for interpreting signals, questioning assumptions, and identifying emerging threats.

- **AI excels at pattern detection:** Machine learning models are highly effective at tasks such as entity resolution, name matching, and large-scale signal detection across massive datasets.
- **Human judgment remains essential:** Analysts are uniquely capable of identifying emerging criminal modalities, recognizing signals outside known patterns, and challenging model assumptions.
- **Outliers and counterfactuals matter:** Effective risk detection requires distinguishing rare but valid events from signals that fundamentally challenge existing models.
- **Data scale drives better detection:** Integrating diverse data sources, including financial activity, corporate records, trade data, and global intelligence, improves the ability to surface hidden risks.

Implication for Risk Leaders

The future of financial crime detection lies in **human-machine collaboration**, where AI automates high-volume analysis and human experts focus on investigative judgment and emerging threats.

Keynote: National Security and Financial Risk

SPEAKER Lt. General Erik Peterson (Ret.), U.S. Army

Lt. General Peterson provided a national security perspective on how geopolitical competition, adversarial capital, and emerging technologies are reshaping the global risk landscape.

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CONTINUED ▶ [Keynote: National Security and Financial Risk](#)**Key Insights**

- **Financial systems are strategic infrastructure:** Adversarial actors increasingly use shell companies, proxy investments, and trade-based money laundering to move capital through legitimate financial channels.
- **Fragmented data creates blind spots:** Ownership records, trade data, and financial flows often exist in separate systems, creating opportunities for adversaries to hide complex networks.
- **AI is both a defense and a threat:** AI is accelerating risk detection capabilities but is also being weaponized through cyberattacks, disinformation campaigns, and algorithmic manipulation.
- **Quantum risks are emerging:** Future advances in quantum computing may challenge current encryption standards, requiring institutions to begin planning for post-quantum security.

Implication for Risk Leaders

Financial institutions increasingly play a critical role in detecting adversarial capital flows and protecting market integrity.

Risk Management Transformation Panel

MODERATOR **Lt. General Erik Peterson** (Ret.), U.S. Army

Senior risk leaders discussed how financial institutions are transforming their risk programs across **people, process, data, and technology**.

Key Themes

- **Transformation starts with leadership and vision:** Durable change requires leaders who can clearly articulate why transformation matters to the institution and its stakeholders.
- **People remain the foundation:** While technology accelerates progress, strong teams, clear expectations, and effective change management remain essential.
- **Progress is iterative:** Organizations cannot wait for perfect data or processes. Transformation occurs through continuous iteration.
- **AI is reshaping operating models:** Automation is increasingly replacing low-value manual review tasks, allowing analysts to focus on complex investigations.
- **Explainability builds regulatory confidence:** Successful AI adoption requires strong governance frameworks, testing protocols, and leadership accountability.

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Practical Advice from Panelists

- Start transformation before data is perfect, but manage known gaps directly.
- Invest early in leadership and specialized talent.
- Communicate transformation clearly to boards, regulators, and internal teams.
- Set expectations consistently and reinforce them over time.
- Treat AI adoption as a governance exercise, not just a technology deployment.

Summary

Technology can accelerate progress, but **successful risk transformation ultimately depends on leadership, people, and disciplined execution.**

Agentic AI Panel

MODERATOR **Miriam Ratkovicova** Managing Director, Deloitte

This discussion explored how organizations are adopting AI and agentic systems to improve scale, efficiency, and risk detection while navigating governance and regulatory expectations.

Key Themes

- **AI is becoming essential for scale:** Large volumes of screening, due diligence, and monitoring work increasingly require AI-enabled automation.
- **Automation should elevate human expertise:** The goal is not simply efficiency, but allowing analysts to focus on higher-value investigations and proactive risk identification.
- **Governance determines sustainability:** AI adoption must be supported by strong documentation, model testing, and oversight.
- **Workforce expectations are evolving:** Future risk leaders will need stronger investigative judgment and technical fluency to interpret model outputs.

Summary

AI and agentic systems are rapidly becoming **core capabilities for risk and compliance operations**, but success depends on governance, workforce adaptation, and leadership ownership.

Practical Advice from Panelists

- Begin with focused pilots and scale once value is demonstrated.
- Build governance, documentation, and testing into the process from the start.
- Standardize how teams interact with AI tools to improve consistency.
- Encourage experimentation while maintaining clear controls.

Product & Roadmap: Agentic AI for Risk Operations

SPEAKER Adam Mulliken Chief Product Officer, Quantifind

This session explored why Quantifind’s agentic AI is emerging as a defining capability for modern risk and compliance programs.

Why Agentic AI Matters Now

Risk teams face rising alert volumes, increasing operational costs, and increasingly complex global risk environments. Many compliance workflows involve repetitive evaluation tasks that can be automated or significantly accelerated through AI.

Key Themes

- **Enterprise AI must operate at speed and scale:** Solutions must process large volumes of screening and investigative work without compromising accuracy.
- **Deep integration matters:** Successful AI systems embed intelligence directly into risk workflows rather than acting as disconnected tools.
- **Governance and controllability are essential:** Agentic systems must be transparent, auditable, and configurable to institutional policy requirements.
- **Customer feedback drives innovation:** Product development must reflect real-world operational workflows and regulatory expectations.

Practical Advice for Evaluating Agentic Solutions

- Look for solutions built for enterprise speed, scale, and accuracy.
- Prioritize platforms deeply integrated into risk workflows.
- Ensure outputs are transparent, auditable, and aligned with policy requirements.
- Evaluate how solutions handle human oversight and quality control.
- Be cautious of vendors using “agentic” terminology without clear governance frameworks.

Customer Roundtables: Priorities for Agentic AI

In small-group discussions, participants shared how AI could improve their risk operations.

Emerging Themes

- **AI should surface better signals, not more alerts:** Participants want AI to identify high-value signals earlier and reduce false positives.
- **Operational efficiency remains a major priority:** Reducing manual research and investigation time remains a top driver of AI adoption.
- **Context and network intelligence matter:** Tools that reveal relationships, behavioral patterns, and network risk were viewed as highly valuable.
- **Explainability is essential:** Institutions require clear reasoning, auditability, and documentation to maintain regulatory confidence.
- **Integration and data quality remain challenges:** Fragmented systems and inconsistent internal data continue to limit the effectiveness of many risk programs.

What Customers Want Most

- Better signals with less noise
- Reduced manual research and investigation time
- Intelligence that supports internal AI workflows
- Strong explainability and auditability
- Improved data quality, integration, and entity resolution

Summary

Participants expressed strong interest in AI-driven workflows, but emphasized that adoption will depend on **practical value, transparency, and regulatory defensibility**.

Final Thoughts and Next Steps

Across presentations and discussions, one message was consistent:

AI is rapidly becoming foundational to modern risk management.

However, successful adoption requires more than automation. Institutions must balance innovation with governance, transparency, and human oversight.

Agentic AI represents the next phase of this evolution, enabling organizations to move beyond alert-driven workflows toward **policy-driven risk execution at speed and scale while maintaining regulatory trust**.

Quantifind continues to work closely with financial institutions, regulators, and government partners to advance practical applications of agentic AI in financial crime risk management.

[Contact the Quantifind team](#) to explore how these capabilities could fit within your environment.